

We work with Surrey residents aged 18+ who meet all of the below criteria (A, B & C).

### **A. Alcohol problem**

An individual:

- Has an enduring pattern of problem drinking, dating back at least 10 years and a score 20+ on AUDIT  
**OR**
- Is classified as dependent on SADQ (16 – 30 = moderate dependence / 30 is severe dependence range is 0 – 60)  
**OR**
- Has other markers of dependence on alcohol (ethanol levels or biomarkers such as LFT scores may also be used)

### **B. Pattern of not engaging with or benefiting from alcohol treatment**

An individual:

- Has been subject to alcohol Identification and Brief Advice (IBA)  
**AND**
- Has been referred to services, usually on more than 2 occasions, and hasn't attended, attended and then disengaged, or remained engaged but not changed.

### **C. Significant challenge on public services**

An individual has either directly (or via their effect on others, e.g. their family) been placing a significant challenge on the following services:

- Health
- Social care including adults involved with children's services
- Criminal justice / ASB / domestic violence services
- Emergency services (999)
- Housing and homelessness agencies

The burden will be mainly due to multiple use of individual services but in a few cases may be due to placing an exceptional burden on these services because of a single risk (e.g. a sex offender released from prison with a pattern of problematic drinking.)

### **D. Exception — level of risk**

We recognise the need for an exception category. For example, an individual may meet the first two criteria (dependence and non-engagement) but the burden on public services is due to a single exceptional risk.

### ***Not sure if someone you're working with meets this criteria?***

*To discuss any potential referrals, please contact our team on 0300 303 3141 or [Inroads.Surrey@viaorg.uk](mailto:Inroads.Surrey@viaorg.uk).*